How do I recover/unlock/change my IEEE Account Password to log in to the IEEE Learning Network (ILN)?

Overview

The IEEE Learning Network (ILN) uses the IEEE Account credentials for login. You can recover, unlock or change your password through the IEEE at any time. The steps shown will walk you through each process.

The Sign in link is on the IEEE Navigation Bar at the top of the window.

Recover Forgotten Password

If you have forgotten your IEEE Account password, click the Forgot Password link on the Sign In page.

NOTE: If you are an IEEE Member, an IEEE Account has already been established for you. Please do not create a new account as it will not link to your membership or renewal bill.

Unlock Account

Per IEEE Account Security, you have 6 attempts to provide the correct email address and password when signing in. A warning message will appear the first time the incorrect credentials are entered advising that 5 attempts remain. After 6 unsuccessful attempts your account will become temporarily locked for 60 minutes for your protection. If you cannot remember your password, please refer to the Recover Forgotten Password section of this guide.

Change Current Password

The option to change your IEEE Account password from ILN is available by selecting My Account from the Profile drop-down menu located by clicking on your name.

To change your IEEE Account Password:
1. Click the Email Address and Password link under the Manage Your IEEE Account section of the Setting pane.

2. Complete the New password and Confirm new password fields.
3. Click the Save button.

If you have forgotten your password, please refer to the Recover Forgotten Password section of this guide.