



Overview

A pop-up blocker is software that prevents pop-up windows from appearing from on a website. Some pop-up blockers work by immediately closing the pop-up window, while others disable the command that calls the pop-up window. Most browser software allows you to turn the blocker on or off. The nature of how courses launch on ILN makes use of a pop-up window, so you may need to disable your browser's pop-up blocker to allow courses to play on your browser.

Disabling Pop-up Blockers on commonly used browsers

The following instructions may be helpful in disabling pop-up blockers on your browser. Please consult the Help section for your specific browser if it is not listed here.

Internet Explorer < 9

To disable pop-up blockers in IE:

1. Click the **Tools** (gear) icon and select **Internet Options** from the menu.
2. Click the **Privacy** tab from the **Internet Options** dialog box.
3. Deselect the **Turn on Pop-up Blocker** checkbox to disable the pop-up blocker.

NOTE: Click the Settings button to disable pop-up blockers for specific sites.

4. Click the **OK** button to save the changes and close the dialog box.

Mozilla Firefox

To disable pop-up blockers in Firefox:

1. Click the **Menu** icon and select **Options** from the list.



Menu icon in Mozilla Firefox

2. Click the **Privacy & Security** option.
3. Deselect the **Block pop-up windows** checkbox in the **Permissions** section.

NOTE: Click on **Exceptions** buttons to add specific sites that you want to allow pop-ups to display. Click the **Save Changes** button to close the dialog box.

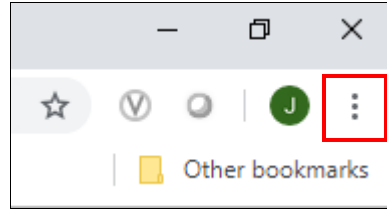
4. Close the **Options** tab.

Google Chrome

By default, Chrome will notify you when a pop-up is blocked and provide you an option to see it.

To turn off pop-up blocker in Chrome:

1. Click the **Customize and control Google Chrome** icon and select **Settings** from the menu.



Customize and control Google Chrome icon

2. Scroll to the bottom of the list and click **Advanced** to expand the section.
3. Click **Content Settings** in the **Privacy and Security** section to expand the list of options.
4. Click **Pop-ups and redirects** from the list.
5. Toggle the **Blocked (recommended)** switch to the left (Off) to disable the popup blocker.

NOTE: To enable popups blocker on specific sites, toggle the **Blocked** switch to On (right) and click the **Add** button in the **Allow** section to enter specific URLs.

6. Close the **Setting** tab. All changes will be saved.

Apple Safari

To disable pop-up blockers in Safari:

1. Select **"Safari"** > **"Preferences"**, then select on **"Websites"** at the top of the window.
2. Select **"Pop-up Windows"** on the left side.
3. Use the "When visiting other websites" drop-down menu to one of the following:
 - Block and Notify
 - Block
 - Allow