

# About the Author

**Dr. John Kershaw** has over 53 years of experience in automotive technology. He was an Engineering Grade member of SAE for many years. He has provided classroom curriculum and training as an instructor educating students and developing personal employee fulfillment utilizing Passion Test and Passion Test for Business. He is an IASSC-certified Lean Six-Sigma Black Belt. Dr. Kershaw applies his expertise to the forensic investigation of claims involving automotive failure and determines the cause or causes of automotive failures and validates manufacturer defects, or he validates the normal operation of vehicles involved in such mechanical claims. He is the author of fifteen General Motors (GM) technical training publications as well as the published author of six automotive textbooks. In addition he has developed instructional materials for GM, Nissan, Fiat, Corinthian Colleges, Hyundai, Mazda, Ohio Technical College, IntelliTec College, Community College of Philadelphia, NAPA Auto Parts Canada, ConsuLab, General Mills, and the University of Missouri in Columbia along with Penn Foster College.



